1. Managed Print Services and Imaging Device Standards – The PWG
   a. Advantages of Industry Device Standards
   b. The PWG
      i. Objective
      ii. Members
      iii. Working Groups
   c. Existing Standards Applicable to Managed Print/ Hardcopy Imaging Services
   d. Current Activities
      i. Device and Service Management
      ii. Protocols – Mobile and Cloud Printing
      iii. Security – Network, Device, Content
      iv. Modeling of Imaging Services and Operations
   e. What equipment features are most important to you? Questions and Feedback
2. Hardcopy Device Power Management
   a. What, Why and How? Concept and Objectives
   b. Examples/ Scenarios
   c. The guts - Management Elements and the Power Management MIB
   d. What are your Power Management needs?
3. Hardcopy Security Issues
   a. What needs to be secured, what from, and why?
      i. Network Security
      ii. User's Information Security
      iii. Device and Administrative Data Security
   b. Network Access Control
      i. What, Why, Methods
      ii. Registering Hardcopy Devices
      iii. Recovering from Rejection - Remediation
   c. Legislated and Customer Demanded Information Security
4. Management, Accounting and Device Utilization Issues
   a. Access – Authentication and Authorization
      i. Device and Information Security Issues
      ii. Miss-Use and Unauthorized Use
      iii. Affect on external maintenance and support
   b. Logging
      i. For Security - Audit Trail
      ii. Accounting – Billing and Charge Assignment